



DEPARTMENT OF THE ARMY
ASSISTANT CHIEF OF STAFF FOR INSTALLATION MANAGEMENT
600 ARMY PENTAGON
WASHINGTON, DC 20310-0600

DAIM-ZA

FEB 17 2015

MEMORANDUM FOR Residents Living in Residential Communities Initiative (RCI)
Privatized Housing

SUBJECT: Headquarters Department of the Army (HQDA) RCI Resident Survey

1. The RCI continues to be an outstanding quality of life program supporting Soldiers and Families. In order to ensure the continued success of the program in meeting your expectations and needs, I invite you to complete the HQDA RCI Resident Survey. The Army is surveying over 80,000 residents living in RCI accompanied and unaccompanied housing. The information residents provide will help guide the Army and our Private RCI Partners in development of future improvements to our privatized housing facilities and services.
2. Within the next few weeks, you will receive an email with the survey link. This survey is being administered through a third party, CEL & Associates, Inc. (CEL). The survey results are confidential, so please express your true opinions and thoughts.
3. Please take a moment now to add ArmyHousingSurvey@celassociates.com to your Allowed Senders in any anti-spam software filtering your email. If for any reason you do not receive the email with the survey link, please contact your property management office.
4. Sharing your feedback about your experiences while residing in a privatized housing community is critical to shaping the future housing and services provided to our Army. Decisions we make today, based on the survey results, will impact generations of Soldiers and Families in the future. Thank you in advance for your participation in our Army survey.

A handwritten signature in black ink, appearing to read "David D. Halverson", is positioned above the typed name.

DAVID D. HALVERSON
Lieutenant General, GS
Assistant Chief of Staff
for Installation Management